

# COMPANY PROFILE

SINCE 2010



# DOURAS

CLEANING & HOSPITALITY WLL  
EXCELLENCE IS OUR GOAL



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## ABOUT US

Ever since starting the service at the start of the decade in 2010, we are now becoming one of the biggest service providers of cleaning and commercial services in the entire Doha region moreover the rest of the country. We have with ourselves capable employees, who've had immense experience in dispensing immaculate cleaning to the homes and offices of our clients, our range of cleaning services consists of maid services, which are a range of services that involve professionally trained maids, janitorial services, pest cleaning and moving in and moving out services. We are committed to giving out services that are tailor-made according to the necessity of the clients, and thereby we have earned a reputation as existence one of the premier services providers in Qatar.



### HOSPITALITY SERVICE

OFFICE BOY/GIRLS  
WAITERS  
HOUSE KEEPING  
KITCHEN HELPERS  
GUEST SERVICE



### HOUSE INTERIOR CLEANING

SOFA CLEANING  
CARPET CLEANING  
CURTAIN CLEANING  
MATTRESS CLEANING  
CHANDELIER CLEANING



### HOUSEKEEPING

DEEP CLEANING  
GENERAL CLEANING  
VACUUM  
BATHROOM CLEANING  
MOPPING, DUSTING  
POLISHING FURNITURE  
REMOVING THRASH  
REGULAR CLEANING  
ROTATION



### COMMERCIAL CLEANING

OFFICE CLEANING  
RESTAURANT CLEANING  
HOSPITAL CLEANING  
VILLA / APARTMENT CLEANING  
WAREHOUSE CLEANING  
EXHIBITION STALL CLEANING  
AFTER-PARTY CLEANING  
SHOPPING MALL CLEANING

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#### OUR MISSION

"TO FULFILL THE GROWING ASPIRATIONS OF OUR CLIENTS BY PROVIDING WORLD-CLASS CLEANING AND MOVING SOLUTIONS"



#### OUR VISSION

"TO BE RECOGNIZED AS THE BEST SERVICE PROVIDERS ENGAGED IN THE FIELD OF CLEANING AND MOVING SOLUTIONS"



#### OUR VALUES

AL ALLAM IS A CUSTOMER-ORIENTED SERVICE PROVIDER, AND BECAUSE OF THAT IT IS IMPERATIVE TO US HOW WE CAN PROVIDE THE CUSTOMER SERVICE THAT PUTS THE CUSTOMER AT THE FOREFRONT OF EVERYTHING WE DO. IT IS OUR GOAL TO MAKE THIS THE ULTIMATE OBJECTIVE OF EVERY INDIVIDUAL OPERATION WE UNDERTAKE. TO MAKE AN ORGANIZATION THAT ESPOUSES SUCH A PERSPECTIVE WE HAVE INCULCATED THESE VALUES



#### OUR TEAM

THEY ARE OUR SOURCE OF STRENGTH AND VITALITY. WE ESPOUSE A SPIRIT OF TEAMWORK AND TOTAL INVOLVEMENT IN THE ORGANIZATION SO THAT EVERYONE IS GIVEN EQUAL IMPORTANCE. THE RELATIONSHIP BETWEEN EVERYONE IS BASED ON MUTUAL TRUST AND RESPECT FOR EVERYONE.

**WE MAKE EVERY EFFORT TO DELIVER LUXURIOUS,  
EXQUISITE, AND ATTENTION TO DETAIL CLEANING  
SERVICES TO EXCEED THE DIFFICULT NEEDS OF  
OUR CUSTOMERS**



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## **HOSPITALITY SERVICE**

DOURAS OFFERS VERY SKILLED AND EXPERIENCED OFFICE ASSISTANTS, GUEST SERVICE REPRESENTATIVES, CLEANING STAFF, AND OTHER PERSONNEL TO HOTELS, HOSPITALS, SCHOOLS, AND OTHER TYPES OF OFFICES. WE ENSURE WITH CLIENTS AND STAFF DURING EVERY MONTHLY MEETING THAT WE ARE IMPROVING OUR OUTPUT AND STANDARD OF WORK.



## **INTERIOR CLEANING**

WE USE HIGH-QUALITY, GENUINE EQUIPMENT, TRAINED EMPLOYEES, AND CURRENT, TESTED TECHNOLOGY TO THOROUGHLY CLEAN ALL TYPES OF FURNITURE. OUR PREFERRED CLEANING TECHNIQUES INCLUDE SHAMPOO WASHING, STEAM FOAMING, AND MACHINE DRYING. OUR CUSTOMERS AND THEIR BELONGINGS ARE MORE IMPORTANT TO US THAN ANYTHING ELSE.



## **OUR DEEP CLEANING SERVICES**

WE ARE USING SUPERIOR CLEANING AGENTS TO THOROUGHLY CLEAN YOUR HOME'S INTERIOR AND EXTERIOR AS WELL AS ALL TYPES OF FLOORING. ACCORDING TO CLIENT REQUESTS, WE ARE SANITIZING.

# HOSPITALITY SERVICES

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**KITCHEN HELPERS** : In the kitchens of restaurants, hospitals, schools, and nursing homes, kitchen assistants carry out a variety of cleaning, maintenance, preparation, and stocking tasks. They clean kitchens, assist chefs in preparing food, and wash dishes.



**KITCHEN RUNNERS** : Getting orders from the kitchen to guests at the restaurant efficiently and accurately is the job of a food runner. Throughout the dining experience, they assist Waiters and Waitresses in keeping the restaurant clean for customers.



**OFFICE SUPPORT STAFF** : The whole range of clerical tasks, such as typing, data entry, filing, phone and front desk reception, bookkeeping, processing forms, and maintaining supplies, are prioritized; independent office support assistance is provided.



**LAUNDRY ATTENDANT** : As required by their facilities, our skilled laundry attendant sorts, washes, and folds laundry. When necessary, they also aid in the removal of stains from things using the proper techniques.



**BELL BOY** : Our housekeeper at a hotel or motel who works in the hospitality industry. These establishments rely on room attendants to maintain their rooms tidy and friendly. They can contribute to making the guest experience satisfying in this way.



**GUEST SERVICE** : Inquiries about making or canceling hotel reservations are handled by our knowledgeable staff. They welcome visitors upon arrival, allocate them to rooms and suites, provide them with keys, and obtain payment information.



**WAITER/WAITRESS** : Our qualified waiters' and waitresses' duties include welcoming and serving clients, explaining the menus in full, handling multiple front-of-the-house tasks at once, and collecting the check. can function successfully in surroundings that move quickly.



# CLEANING SERVICES

SINCE 2010

SOFA CLEANING



CARPET CLEANING



CURTAIN CLEANING



MATTRESS CLEANING



CAR INTERIOR CLEANING



COMMERCIAL CLEANING



SCHOOL CLEANING



HOUSE CLEANING



OFFICE CLEANING



HOSPITAL CLEANING



RESTUARENT CLEANING





## OUR VALUABLE CLIENTS





**SINCE 2010**

## **CONTACT US**

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